



# Estimate Quotation for Custom - Framework Website Maintenance

REQUEST PERSONALIZED QUOTATION

techworks.xenoxindustries.com  
techworks@xenoxindustries.com  
+254 117 648 948

**Note:**

All features and pricing shown in this quotation are indicative and subject to change. Final specifications, costs, and deliverables may vary based on your requirements, special requests, or market conditions. For a personalized quotation tailored to your exact needs, please contact us via the email or phone listed above.

ITEM

TOTAL <From KSh>

## <FIXES>

1.

**Broken custom module rendering**

Resolve issues affecting custom-coded components and dynamic frontend-backend integrations.

- Repair custom-built modules
- Fix component-to-API communication
- Restore broken custom UI sections

4,000 per affected section

2.

**Custom API integration issues**

Troubleshoot and restore functionality of internal or third-party API integrations.

- Fix broken endpoints
- Resolve authentication/token conflicts
- Repair webhook or callback handling

6,000 per intergration

3.

**Payment and transactional logic errors**

Fix complex payment workflows and transaction processing logic in custom systems.

- Repair failed payment confirmations
- Fix custom checkout workflows
- Restore invoice/webhook triggers

6,500 per issue



ITEM		TOTAL <From KSh>
4.	<p><b>Custom backend logic malfunction</b></p> <p>Repair server-side logic affecting workflows, automation, and business rules.</p> <hr/> <ul style="list-style-type: none"><li>• Fix conditional workflow breakdowns</li><li>• Resolve data processing bugs</li><li>• Correct business rule conflicts</li></ul>	5,000 per issue
5.	<p><b>Database architecture or query issues</b></p> <p>Fix errors within custom database schemas, relationships, and heavy query structures.</p> <hr/> <ul style="list-style-type: none"><li>• Repair relational mapping issues</li><li>• Optimize inefficient queries</li><li>• Correct data inconsistencies</li></ul>	5,000 per issue
6.	<p><b>Authentication, authorization, and role conflicts</b></p> <p>Resolve complex user access and permission logic in custom applications.</p> <hr/> <ul style="list-style-type: none"><li>• Fix token/session handling</li><li>• Repair multi-role access logic</li><li>• Correct permission hierarchy conflicts</li></ul>	4,500 per issue
7.	<p><b>Server and infrastructure configuration issues</b></p> <p>Resolve hosting, environment, and deployment misconfigurations in custom framework systems.</p> <hr/> <ul style="list-style-type: none"><li>• Fix environment variable conflicts</li><li>• Restore CI/CD pipeline errors</li><li>• Repair container or server configuration issues</li></ul>	6,000 per issue
8.	<p><b>Security vulnerabilities and exploit patches</b></p> <p>Patch critical security risks affecting custom APIs, transactions, and infrastructure.</p> <hr/> <ul style="list-style-type: none"><li>• Secure exposed endpoints</li><li>• Fix improper validation</li><li>• Remove unsafe patterns in custom code</li></ul>	7,000 per issue



	ITEM	TOTAL <From KSh>
9.	<p><b>System compromise or advanced malware cleanup</b></p> <p>Restore custom framework systems after compromise or malicious injection.</p> <hr/> <ul style="list-style-type: none"> <li>• Clean infected codebase</li> <li>• Restore backend and integrations</li> <li>• Harden infrastructure and endpoints</li> </ul>	12,000 per cleanup

--- <ENVORONMENT UPDATES & ENHANCEMENTS> ---

10.	<p><b>Routine Update (Framework, custom modules, and dependency updates)</b></p> <p>Update frontend, backend, and custom-built modules, create backup instances after updates safely and efficiently.</p> <hr/> <ul style="list-style-type: none"> <li>• Update frontend framework</li> <li>• Upgrade backend framework</li> <li>• Update custom-built modules</li> <li>• Update third-party libraries</li> <li>• Post-update Backup</li> </ul> <p>Note: We recommend routine Updates at least once every year, preferrably quarterly (every 3 months), However monthly routine updates can be applied for mission critical and high security applications.</p>	8,000 per complete update cycle
11.	<p><b>Advanced Application Snapshot &amp; Controlled Recovery</b></p> <p>Comprehensive backup of custom-built systems, APIs, and integrated services.</p> <hr/> <ul style="list-style-type: none"> <li>• Full System Snapshot (Code + Database + Integrations): From KSh 12,000 per backup</li> <li>• Rollback Deployment: From KSh 16,000 per restoration instance</li> </ul> <p>Note: If TechWorks is contracted to develop your website, the initial system snapshot is provided as part of the development service.</p>	28,000 for complete Rollback
12.	<p><b>Database Optimization and Restructuring</b></p> <p>Improve performance and structure of custom database systems and workflows.</p> <hr/> <ul style="list-style-type: none"> <li>• Optimize indexes</li> <li>• Refactor heavy queries</li> <li>• Improve relational schema efficiency</li> </ul>	6,000 per optimization



	ITEM	TOTAL <From KSh>
13.	<p><b>System performance optimization</b></p> <p>Improve speed, API response time, server processing, and frontend rendering performance.</p> <hr/> <ul style="list-style-type: none"> <li>• Reduce backend processing time</li> <li>• Improve API response efficiency</li> <li>• Optimize frontend load performance</li> </ul>	6,500 per session
14.	<p><b>Content and structured data updates</b></p> <p>Update content, structured data, and custom modules within framework-based applications.</p> <hr/> <ul style="list-style-type: none"> <li>• Text and media replacements</li> <li>• Structured data adjustments</li> <li>• Minor dynamic module edits</li> </ul>	2,000 per page/module
15.	<p><b>Minor UI and workflow refinements</b></p> <p>Improve frontend design, usability, and workflow efficiency within custom systems.</p> <hr/> <ul style="list-style-type: none"> <li>• Interface layout adjustments</li> <li>• Form and dashboard refinements</li> <li>• UX flow improvements</li> </ul>	2,500 per task
16.	<p><b>Adding new custom pages</b></p> <p>Develop and integrate new pages connected to backend logic and custom modules.</p> <hr/> <ul style="list-style-type: none"> <li>• Create frontend structure</li> <li>• Connect to APIs or services</li> <li>• Configure routing and validation</li> </ul>	6,000 per page
17.	<p><b>Adding new custom modules or system features</b></p> <p>Implement new advanced features, integrations, or workflow automations.</p> <hr/> <ul style="list-style-type: none"> <li>• Add new service integrations</li> <li>• Extend transaction workflows</li> <li>• Implement automation logic</li> </ul>	8,000 per module