



Estimate Quotation for Ecommerce - CMS Website Maintenance

REQUEST PERSONALIZED QUOTATION

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Note:

All features and pricing shown in this quotation are indicative and subject to change. Final specifications, costs, and deliverables may vary based on your requirements, special requests, or market conditions. For a personalized quotation tailored to your exact needs, please contact us via the email or phone listed above.

ITEM

TOTAL <From KSh>

<FIXES>

1. Broken dynamic/ecommerce content display

Resolve product, cart, or dynamic content rendering issues on CMS websites.

- Fix product listings not showing
- Repair cart or checkout display errors
- Restore dynamic widgets for ecommerce

2,500 per affected section

2. Custom post type & product type issues

Troubleshoot CPTs and product types on ecommerce CMS websites.

- Fix single/archives display errors
- Correct taxonomy issues
- Resolve permalink conflicts

3,500 per post / product type

3. Form/database submission errors

Correct dynamic forms, checkout forms, and database handling on ecommerce CMS websites.

- Checkout form submission failures
- Email notifications for orders
- Database not saving order/product info

3,000 per form / order form



	ITEM	TOTAL <From KSh>
4.	<p>Access/role permission issues</p> <p>Resolve user, customer, and admin access problems on ecommerce CMS websites.</p> <hr/> <ul style="list-style-type: none"> • Incorrect customer/admin access • Restricted areas not functioning • Capability conflicts for store managers 	3,000 per issue
5.	<p>Minor logic/plugin malfunction</p> <p>Repair minor backend logic or plugin errors affecting ecommerce workflows efficiently and safely.</p> <hr/> <ul style="list-style-type: none"> • Conditional logic in checkout/cart • Workflow bugs in product handling • Plugin misbehavior affecting ecommerce 	3,000 per issue
6.	<p>Minor security vulnerabilities</p> <p>Patch vulnerabilities in ecommerce CMS websites to protect transactions, users, and backend systems.</p> <hr/> <ul style="list-style-type: none"> • Fix exposed weak points • Secure login, checkout, payment endpoints • Remove suspicious scripts 	5,000 per issue
7.	<p>Malware removal</p> <p>Professional cleanup for ecommerce CMS websites, restoring security and ecommerce integrity safely.</p> <hr/> <ul style="list-style-type: none"> • Remove infected files • Restore product templates and checkout • Basic post-cleanup hardening 	8,000 per cleanup
8.	<p>Database optimization</p> <p>Optimize ecommerce CMS databases for product, order, and dynamic content performance.</p> <hr/> <ul style="list-style-type: none"> • Clean tables • Remove transient/revision data • Optimize queries for product/order handling 	3,500 per optimization



ITEM

TOTAL <From KSh>

<ENVORONMENT UPDATES & ENHANCEMENTS>

9. Routine Updates (CMS, Plugin, Theme, and Ecommerce Updates)

Update core CMS, ecommerce plugins, and themes, create backup instances after updates for future functionality and Security.

- CMS core updates: From KSh 1,500 per update
- Plugin updates: From KSh 1,500 per plugin
- Ecommerce plugin updates: From KSh 1,000 per plugin
- Theme updates: From KSh 1,500 per update
- Post-update Backup

Note: We recommend routine Updates at least once every year, preferrably quarterly (every 3 months), However monthly routine updates can be applied for mission critical and high security applications.

5,500 per complete update cycle

10. Transactional Backup & Controlled Store Rollback

Secure protection of store files, products, customer data, and order records.

- Full Store Backup (Files + Database + Orders): From KSh 5,500 per backup cycle
- Rollback Restoration: From KSh 7,500 per restoration instance

If TechWorks is contracted to develop your website, the initial system backup is provided as part of the development/maintenance service.

13,000 for complete Rollback

11. Speed and Image Optimization

Improve ecommerce CMS website performance and optimize product images efficiently.

- Configure caching
- Minify CSS/JS
- Optimize images: From KSh 50 per image
- Convert to optimized formats
- Reduce load time

3,500 per session

12. Content & Product Updates

Update text, images, and product listings on ecommerce CMS websites.

- Text replacements
- Product image swaps
- Minor dynamic content edits
- Product detail updates

1,500 per page



	ITEM	TOTAL <From KSh>
13.	<p>Minor UI Tweaks</p> <p>Refine ecommerce CMS website design, improving cart, buttons, product grids, and interactive elements.</p> <hr/> <ul style="list-style-type: none"> • Button styling • Spacing adjustments • Product grid refinements • Checkout layout tweaks 	2,000 per task
14.	<p>Adding New Pages</p> <p>Create new ecommerce pages including layout, content insertion, and product sections.</p> <hr/> <ul style="list-style-type: none"> • Layout creation • Insert content and products • Configure navigation and templates 	3,000 per page
15.	<p>Adding Dynamic/Ecommerce Sections</p> <p>Insert or extend dynamic or ecommerce content sections on CMS websites, enhancing functionality and user experience.</p> <hr/> <ul style="list-style-type: none"> • Add product grids, featured items • Extend templates for cart, checkout, and offers • Include query-based product listings 	4,500 per form
16.	<p>Improving Forms</p> <p>Enhance checkout and dynamic forms on ecommerce CMS websites for validation, payment, and database reliability.</p> <hr/> <ul style="list-style-type: none"> • Add/remove fields • Improve validation rules • Enhance database submission handling • Payment endpoint reliability 	3,000 per form