



# Estimate Quotation for Ecommerce - Framework Website Maintenance

REQUEST PERSONALIZED QUOTATION

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**Note:**

All features and pricing shown in this quotation are indicative and subject to change. Final specifications, costs, and deliverables may vary based on your requirements, special requests, or market conditions. For a personalized quotation tailored to your exact needs, please contact us via the email or phone listed above.

ITEM

TOTAL <From KSh>

## <FIXES>

**1. Broken ecommerce content rendering**

Resolve product, cart, or checkout display issues in framework-based ecommerce applications.

- Fix product listings not loading
- Repair cart or checkout rendering errors
- Restore broken dynamic ecommerce components

3,000 per affected section

**2. Payment gateway integration issues**

Troubleshoot payment processing failures and restore secure transaction handling.

- Fix failed payment callbacks
- Resolve token/authentication errors
- Repair webhook handling

5,000 per intergration

**3. Cart and session handling errors**

Resolve cart persistence and session management issues in ecommerce applications.

- Fix cart clearing unexpectedly
- Repair session timeout issues
- Restore product quantity handling

3,500 per issue



ITEM		TOTAL <From KSh>
4.	<p><b>Order processing workflow errors</b></p> <p>Fix backend logic affecting order creation, updates, or status handling.</p> <hr/> <ul style="list-style-type: none"><li>• Repair failed order creation</li><li>• Fix incorrect order status updates</li><li>• Restore invoice/email triggers</li></ul>	4,500 per issue
5.	<p><b>Inventory and product logic issues</b></p> <p>Correct stock management and product availability logic errors.</p> <hr/> <ul style="list-style-type: none"><li>• Fix incorrect stock deductions</li><li>• Resolve product availability conflicts</li><li>• Repair SKU/data mapping errors</li></ul>	4,000 per issue
6.	<p><b>Authentication and authorization issues</b></p> <p>Resolve customer login, account, and role-based access problems securely.</p> <hr/> <ul style="list-style-type: none"><li>• Fix login/session issues</li><li>• Repair account dashboard errors</li><li>• Correct permission conflicts</li></ul>	3,500 per issue
7.	<p><b>Database or query errors</b></p> <p>Fix backend database issues affecting products, orders, or transactions.</p> <hr/> <ul style="list-style-type: none"><li>• Resolve slow or broken queries</li><li>• Fix relational mapping errors</li><li>• Repair transaction data inconsistencies</li></ul>	4,000 per issue
8.	<p><b>Minor security vulnerabilities</b></p> <p>Patch ecommerce security vulnerabilities protecting transactions and customer data.</p> <hr/> <ul style="list-style-type: none"><li>• Secure payment endpoints</li><li>• Fix improper input validation</li><li>• Remove exposed sensitive data</li></ul>	6,000 per issue



	ITEM	TOTAL <From KSh>
9.	<p><b>System compromise or malware cleanup</b></p> <p>Restore ecommerce framework applications after security compromise safely.</p> <hr/> <ul style="list-style-type: none"> <li>• Clean infected files</li> <li>• Restore backend integrity</li> <li>• Harden server and payment endpoints</li> </ul>	10,000 per cleanup

----- <ENVORONMENT UPDATES & ENHANCEMENTS> -----

10.	<p><b>Routine Update (Framework and ecommerce dependency updates)</b></p> <p>Update frontend, backend, and payment libraries, create backup instances after updates future ensuring stability and security.</p> <hr/> <ul style="list-style-type: none"> <li>• Update frontend framework</li> <li>• Upgrade backend framework</li> <li>• Update payment SDKs</li> <li>• Resolve breaking changes</li> <li>• Post-update Backup</li> </ul> <p>Note: We recommend routine Updates at least once every year, preferrably quarterly (every 3 months), However monthly routine updates can be applied for mission critical and high security applications.</p>	6,000 per complete update cycle
11.	<p><b>Commerce Engine Backup &amp; Transaction-Safe Rollback</b></p> <p>Protection of application logic, transactional databases, and payment configurations.</p> <hr/> <ul style="list-style-type: none"> <li>• Full Commerce System Backup: From KSh 9,500 per backup cycle</li> <li>• Rollback Deployment: From KSh 13,000 per restoration instance</li> </ul> <p>Note: If TechWorks is contracted to develop your website, the initial system snapshot is provided as part of the development service.</p>	22,500 for complete Rollback
12.	<p><b>Database optimization</b></p> <p>Improve ecommerce database performance for products, orders, and transaction processing.</p> <hr/> <ul style="list-style-type: none"> <li>• Optimize indexes</li> <li>• Refactor heavy queries</li> <li>• Improve relational structures</li> </ul>	4,500 per optimization



	ITEM	TOTAL <From KSh>
13.	<p><b>Performance optimization</b></p> <p>Improve ecommerce application speed including API, checkout, and product loading performance.</p> <hr/> <ul style="list-style-type: none"> <li>• Reduce API response time</li> <li>• Optimize server processing</li> <li>• Improve checkout speed</li> </ul>	5,000 per optimization
14.	<p><b>Content and product updates</b></p> <p>Update product details, images, pricing, and ecommerce content within framework applications.</p> <hr/> <ul style="list-style-type: none"> <li>• Product description edits</li> <li>• Price updates</li> <li>• Image replacements</li> <li>• Minor dynamic content edits</li> </ul>	1,500 per product/page
15.	<p><b>Minor UI refinements</b></p> <p>Improve ecommerce frontend design including cart, product grids, and checkout interface.</p> <hr/> <ul style="list-style-type: none"> <li>• Button and form styling</li> <li>• Layout spacing adjustments</li> <li>• Checkout design tweaks</li> </ul>	2,000 per task
16.	<p><b>Adding new ecommerce pages</b></p> <p>Develop new ecommerce pages connected to backend logic and product systems.</p> <hr/> <ul style="list-style-type: none"> <li>• Create frontend structure</li> <li>• Connect to backend APIs</li> <li>• Configure routing and validation</li> </ul>	5,000 per page
17.	<p><b>Adding ecommerce modules or features</b></p> <p>Implement new cart, checkout, payment, or inventory-related modules.</p> <hr/> <ul style="list-style-type: none"> <li>• Add promotional logic</li> <li>• Extend checkout workflows</li> <li>• Implement new payment methods</li> </ul>	6,500 per module